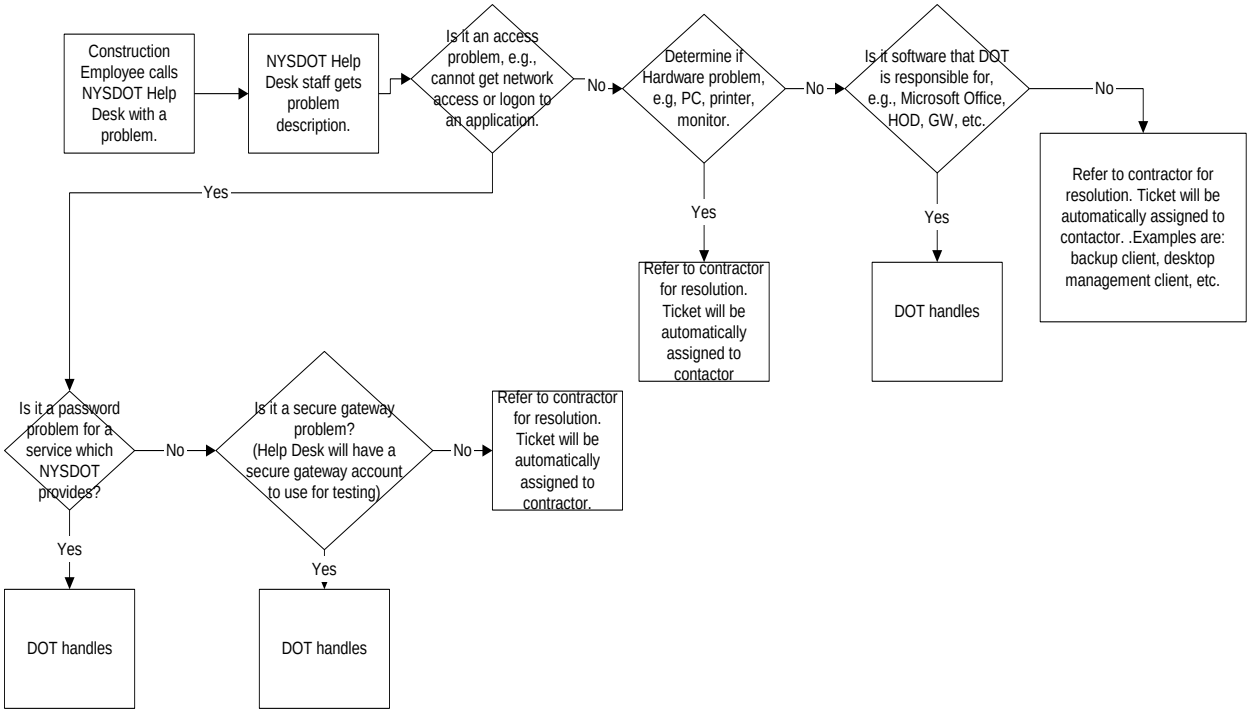
Envisioned Problems Resolution Process

Attachment 3