What is HOOCS? (Highway Oversize/Overweight Credentialing System)

HOOCS is the online permitting system for obtaining new Divisible Load Overweight Permits and for renewing and/or amending existing permits from the New York State Department of Transportation.

How do I get to HOOCS?

If you are an OSCAR user there should be a link to obtaining oversize/overweight permits in NY on your main OSCAR page. Click that link and you’re in HOOCS. If you do not have the link to HOOCS from your OSCAR account we may need to add access. Send an email to permits@dot.ny.gov with your USDOT number, your Oversize/Overweight Permit Customer Account Number and the tax ID used to log onto OSCAR.

I’m in HOOCS and see my dashboard – what now?

Depending on what you want to do, you can order a new permit at the top of the page or select:

- View Permit
- Renew Permit
- Request Amend

What are Permit ID numbers?

HOOCS will assign a Permit ID whether you are requesting a new permit or renewing and/or amending an existing permit. The Permit ID number is not the assigned permit number. Rather, it is a working number that will allow you to save and exit HOOCS without losing any information you entered. By saving and exiting, you will not have to start a new request or action. You can resume working on the Permit ID you saved when you again access HOOCS.

How do I fund my account?

On the left side of your dashboard click the ESCROW link. You can fund your account with a credit card.

I just did a straight renewal and paid the fee but the permit isn’t there!! Where is it?

Return to your dashboard and locate the PERMIT NO./ID to open the permit certificate and print it. DO NOT print the Permit Details as it is not a valid permit certificate.

What are some other things I need to know?

Please take note of all items with a “?” above them. By “hovering” the mouse pointer on the “?”, it will display an explanation as to what the item is and what information you should enter.

Exercise extreme caution when entering Vehicle Identification Numbers (VIN), plate numbers, gross vehicle weight ratings (including combined ratings), gross axle weight ratings and the sum of manufacturer’s tire ratings as errors could affect the allowable permit weight. Corrections after permit’s issuance will require an amendment and a $50.00 base amendment fee, with NO EXCEPTIONS.

When a permit application is approved you will be notified by e-mail that the permit is in your shopping cart awaiting payment. You have ONLY 1 day from the permit start date to make a payment before the permit’s status is changed to “No Payment” and the permit request must be resubmitted.

If requesting a new permit or replacing the power unit on an existing permit, be sure to ALWAYS upload a copy of the current power unit registration or apportioned cab card.