**AN IMPORTANT MESSAGE TO DIVISIBLE LOAD OVERWEIGHT PERMIT CUSTOMERS**

The anticipated gradual launch of the automated OS/OW Permits System, “Highway Oversize/Overweight Credentialing System” (HOOCS) of the New York State DOT has been delayed as we work through the complex programming and detailed testing to assure HOOCS performance accuracy and reliability. We are testing permits applications with an eye towards a soft launch occurring in early September. Full launch will occur gradually over the course of the following 4-6 weeks. HOOCS will change the overall way permits have been obtained. Divisible Load Permits customers will be able to access HOOCS and apply for or renew their existing permits online via the existing “One Stop Credentialing And Registration” (OSCAR) system of NYS Tax & Finance, which can be accessed at [here](#). Customers will need a USDOT# and NYS Tax-ID# to apply for or renew a Divisible Load Overweight Permit. This online application, review, approval, payment, permits issuance and delivery process will drastically improve the overall permit issuance turnaround. It will also allow for most Divisible Load Overweight Permits to be auto-issued.

Be sure to visit our website, [www.nypermits.org](http://www.nypermits.org), as we will be periodically posting information on the rollout of HOOCS.

Questions concerning HOOCS can be directed to [permits@dot.ny.gov](mailto:permits@dot.ny.gov) or by calling us toll free at 1-888-783-1685, Option 1.

We look forward to this exciting change and to serving our customers.