Project Title: C-07-18: 511 Travel Information Service Development & Documentation

PIN: R021.04.881

Responsible Unit: Operations Division, Office of Traffic Safety and Mobility

Project Manager: Zabinski, Rick

Project Goal:
A 511 Travel Information Service will be developed, tested and operated in New York State to keep motorists, travelers, and those engaged in commercial transport better informed of the status of the state's complex multi-modal transportation system and services. As part of the overall project, SPR research, development and technology transfer funds will be used in the initial year (2008) to develop the system and document lessons learned for subsequent full scale deployment.

Actions Proposed:
- Develop a functioning system for testing in the greater New York City area.
- Test and further develop the system for the greater New York City area.
- Expand develop of the system to cover the entire state.
- Document lessons learned.

Anticipated Work Products and Accomplishments:
The work product of the research effort will be a report describing the 511 Traveler Information Service and documenting its development and deployment, including problems which occurred and were solved, present challenges, and lessons learned.

Proposed Budget: $5,300,000